

The Rickmansworth Dental Centre Statement of Purpose

Provider's name and legal status

Full name: Adam Deitsch
CQC provider ID: 1-197265914
Legal status: Individual

Provider's address

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Premises

The Rickmansworth Dental Centre is situated in a Grade II listed, converted 17th century house on the High Street in Rickmansworth town centre. The reception area is located on the ground floor. Stairs lead to the first floor where there are two treatment rooms, a waiting area, decontamination unit and toilet facilities. There is no wheelchair access, but there is a stairlift for use by those with limited mobility.

Aims and Objectives

- We aim to provide a comprehensive service to the whole population without discrimination.
- We use good quality modern materials and approved techniques.
- To promote oral health screening and diagnosis to all patients attending our practice.
- To advise patients on prevention and management of oral disease.
- To provide high quality dental care, leading to improved dental health and dental aesthetics.
- To understand and meet the needs of our patients and involve them in decisions about their care.
- To involve other professionals in the care of our patients, where this is in the patients' interests for example, referral for appropriate specialist care and advice.
- To ensure that all members of our team have the correct skills and training to carry out their duties of service competently and with confidence

Statement of Purpose

This practice is registered and regulated by the Care Quality Commission for the following activities.

1. Treatment of disease, disorder or injury

- To provide a high quality and range of dental services to the whole community, including consultations, X-Rays, routine restorative work, endodontics, treatment of periodontal disease, prostheses, cosmetic work.
- To offer patients a friendly and professional service.
- To explain the diagnosis to patients in detail, where particular attention should be given and necessary action – treatment options, costs, risks, advice, etc.
- To refer to appropriately qualified specialist dental practitioners where necessary.
- Temporary treatment provided if necessary.
- To keep patients well-informed of costs and to discuss treatment progress at each stage, obtaining relevant consent.
- To offer a preventative service.
- To establish an individually developed personal dental health regime for each patient to meet their dental care needs and aim for a high level of oral health.

2. Surgical procedures

- To provide detailed information and explanations to patients where a surgical procedure is necessary including risks, procedure, etc.
- To obtain valid consent for all surgical procedures carried out at the practice.
- To monitor patient progress for complex surgicals, post-procedure, following clinical protocol to ensure full recovery and minimise risks.

3. Diagnostic and screening procedures

- To arrange and agree appointments and review appointments within appropriate personal timeframe with patients.
- To undergo a complete and detailed examination of the patient's oral health with help from relevant diagnostic equipment, considering relevant medical history.
- To inform patients of the results of such diagnostic and screening procedures with a view to discussing possible treatment options.

As a practice we will:

1. Operate within a policy and culture of openness and honesty in everything we do.
2. Use good quality modern materials and techniques.
3. Support continuing staff training and development.
4. Spend sufficient time with patients.
5. Charge fair and reasonable prices and offer a choice of payment methods.
6. Promote a culture of good and open communication with patients so they can help shape our service provision.
7. Wherever possible, see patients on time and give an apology and an explanation if we are running late.

Our patients can help us achieve these aims by:

1. Attending for appointments on time and giving adequate notification of cancellation.
2. Understanding the need for change to sustain a good quality service.
3. Attending the practice regularly and listening to the professional advice given.
4. Being tolerant in circumstances where things do not always go to plan as many procedural steps are involved in complex treatments.
5. Providing us with an accurate Medical History detailing past and present conditions including medication.
6. Providing feedback on all aspects of the service in a friendly and courteous manner.